Update Instruction for Realtek® Camera Driver

[Precaution]

Before updating the driver, you should

- Sign-in as administrator account.
- Connect AC Adaptor and fully charged battery.

[Summary of installation procedure]

1. Confirm the version of Realtek® camera driver
2. Extract the program for updating Realtek® camera driver
3. Update Realtek® camera driver

[Procedure]

1. Confirm the version of Realtek® camera driver

(1) Right click or touch and hold [Start] button to open the menu.
(2) Choose [Device Manager].
(3) Double click [Cameras].
(4) Double click [USB2.0 Camera].
(5) Select [Driver] tab, and check "Driver Version".
If the version of the driver is "10.0.22000.20423" or later, the driver has already been updated. You don't need to execute the following steps.
If the version of the driver is older than "10.0.22000.20423", please execute the following steps.

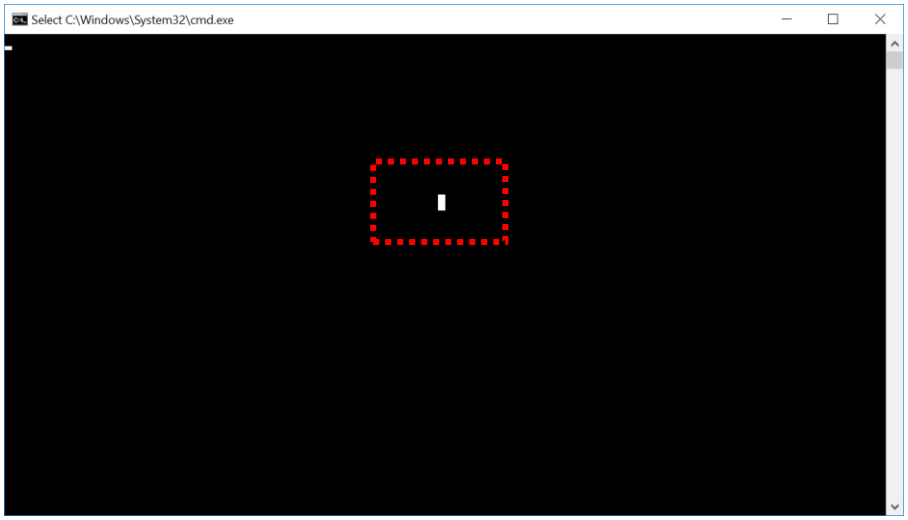
2. Extract the program for updating Realtek® camera driver

(1) Double click the downloaded program (realtek_camera_20423.exe).
(2) Click [Yes] if "User Account Control" window appears.
(3) Read the "License Agreement" and click [Yes].
(4) Confirm the destination folder and click [OK].
(default folder is "c:\util2\drivers\realtek_camera_20423)
(5) Wait until files are extracted. The folder in which update files are extracted will be automatically opened on completion. It may take more than 1 minute until the folder appears.

3. Update Realtek® camera driver

(1) Right click or touch and hold [Vinstall] (In the case of setting to display extension, [Vinstall.bat]) and click [Run as administrator].
(2) Click [Yes] if "User Account Control" window appears.
(3) Wait until "C:\windows\System32\cmd.exe" window disappears. It may take more than several minutes until the window disappears.

[CAUTION]
Please do not click or touch “C:\windows\System32\cmd.exe” command prompt window until it disappears automatically. If inside of the window is clicked or touched, the command prompt will get into an edit mode, which suspends the bat execution. If it gets into the edit mode, white cursor appears as in figure below. In this case, please right click or touch and hold the inside of the window to get out of the edit mode. Then bat execution will be resumed. Please wait until the window disappears automatically.



(4) Restart the computer.
(5) Confirm the version of Realtek® camera driver is “10.0.22000.20423” with the same procedure as step 1.

The driver update process is complete.